



Corporate  
presentation  
2023

*You make  
it happen*

|    |   |    |
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01

# About us

About us.

Always looking to the future.

**Fagor Professional**, a leading brand of equipment for the hotel, restaurant and laundry sectors.



Foodservice



Laundry

01 Proximity

02 Professionalism

03 Cooperation

04 Innovation

From 1960 to the present day.


Would you like to know our story?

[See video](#)

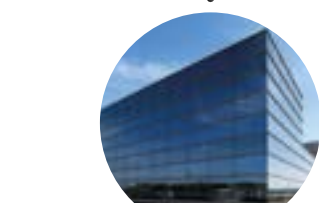
About us.

# International presence.


Spain




Oñati



Huesca




Lucena




Barcelona


France







France













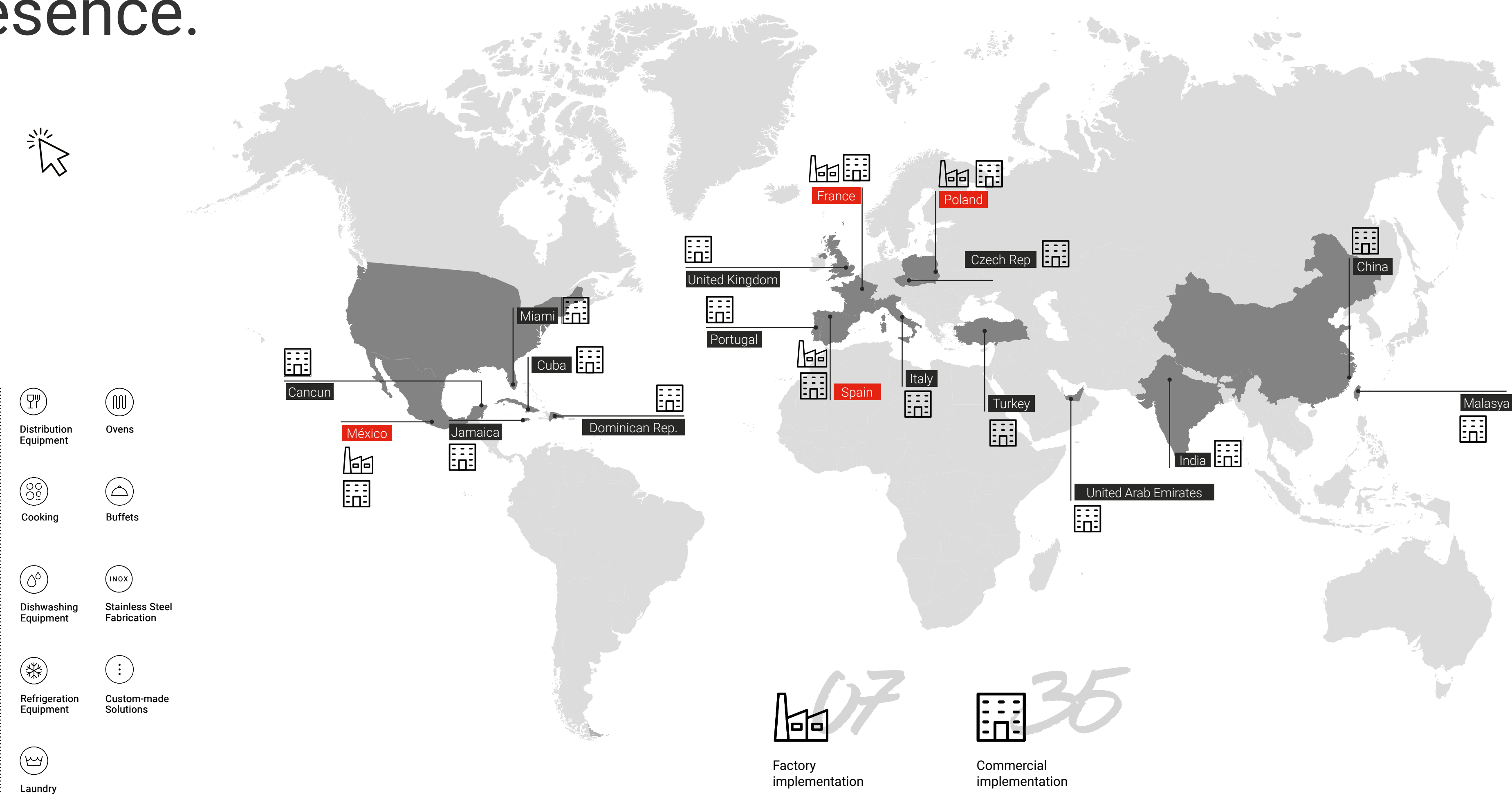
México



Poland







World map showing international presence with factory and commercial implementation icons.

**Factory implementation (17):** Spain (Oñati, Huesca, Lucena, Barcelona), France, México, Poland, United Kingdom, Portugal, Spain, Italy, Turkey, United Arab Emirates, India, China, Malaysia.

**Commercial implementation (35):** Cancun, Miami, Cuba, Jamaica, Dominican Rep., Czech Rep., France, Poland, Czech Rep., China, Malaysia, United Arab Emirates, India, Turkey, Portugal, United Kingdom, Spain, Italy, France, México, Jamaica, Dominican Rep., Cuba, Miami, Cancun, Huesca, Lucena, Barcelona, Oñati, France, Poland, Czech Rep., China, Malaysia, United Arab Emirates, India, Turkey, Portugal, United Kingdom, Spain, Italy, France, México, Jamaica, Dominican Rep., Cuba, Miami, Cancun.

5




About us

ONNERA Group is integrated in  
MONDRAGON.

The leading Basque industrial group,  
the tenth largest in Spain and a world  
benchmark for cooperative work.

It is made up of four areas: finance, industry,  
distribution and knowledge.

|           |  |   |
|-----------|--|---|
| MONDRAGON | <br>HUMANITY<br>AT WORK | Finanzas<br>Industria<br>Distribución<br>Conocimiento |
|-----------|--|---|

|                                |  |                              |
|--------------------------------|--|------------------------------|
| <b>250</b><br>entities in 2022 | Sales in<br><b>+150</b><br>countries in 2022 | <b>+70k</b><br>professionals |
|--------------------------------|--|------------------------------|



02

# What we offer.

What we offer.

A **comprehensive range of products** under a single brand.  
A **universe of professional services**.



Foodservice



Cooking



Cook & Chill



Dishwashing



Commercial refrigeration



Distribution



Static preparation



Laundry



Professional laundry



Washing



Drying




Ironing and folding




Review and finishing




Solutions







FagorDocs




FagorQuote



FagorBusiness



FagorParts

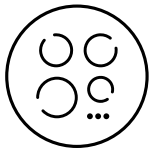


FagorKonnnect





# Foodservice



Cooking

# One kitchen, infinite possibilities.

We offer a **wide range of industrial kitchens** perfect for meeting all the needs that chefs and professional kitchens can have.

Every one of them is meticulously studied and developed in terms of **quality, safety and hygiene**.

Its design meets the requirements of the most demanding chefs: based on **reliability and user-friendliness , elegant aesthetics and innovative technology**.



Made-to-measure kitchen: Symphony



Single-worktop kitchen: KORE Monoblock



KORE 900 generation modular kitchen



KORE 700 generation modular kitchen



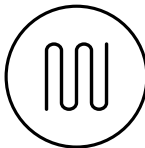
Modular kitchen: 600 Range



High-Production Equipment



Independent cooking



Cook & Chill

# The smart revolution of your kitchen.

iKORE is a generation of **smart ovens**.

**Two ranges** that adapt to the needs of each chef: a professional, configurable oven that stands out for its **precision cooking results**, thanks to its steam saturation system and efficient climate management.

We also merge heating and refrigerating processes with a single **perfect solution: Cook & Chill**. This equipment combines professional ovens with industrial blast chillers, allowing professional kitchens to optimise their work, performance, efficiency and productivity.

In addition, we have an **extensive catalogue of accessories** that meet all kitchen needs and allow you to get the most out of your professional oven.



Ovens



Compact ovens



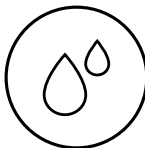
Blast chillers



Cook & Chill solutions



Accessories



Dishwashing

# A solution for every need.

Our Fagor Professional range of industrial dishwashers is **all-encompassing**, featuring everything from the **smallest models** for bars, cafés and restaurants **to high-production dishwashers**.



Glasswasher



Front-opening dishwashers



Hood-type dishwashers



Utensil washers



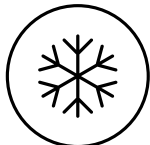
Rack-type dishwashers



Flight-type dishwashers



Accessories



Commercial  
refrigeration

# Leading European manufacturer of commercial refrigeration.

Being the **leading European manufacturer of commercial refrigeration equipment** has allowed us to make the investments in **technology, R&D and productive capacity** that are necessary to develop the solution you are looking for.

We have **3 cold manufacturing plants** around the world, such as the plant in Lucena (Cordoba), which has an industrial complex of 85,000m <sup>2</sup>, or the plant in Poland with 15,500 m<sup>2</sup>. In addition, we have **more than 1,000 points of sale** .



Refrigeration cabinets



Refrigeration counters



Preparation tables



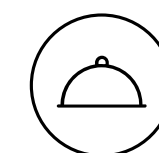
Coolers



Display cabinets



Ice makers



## Distribution

# Present at every point in the chain.

We are the leading manufacturer of **distribution and service solutions** for the modern restaurant and catering industry. Our aim is **to create optimal spaces** that connect with the diners' emotions. The perfect brand to enjoy a great meal.



Drop-in



Self-service



Cellars



Distribution trolleys



Static preparation

# Designed to work. Built to last.

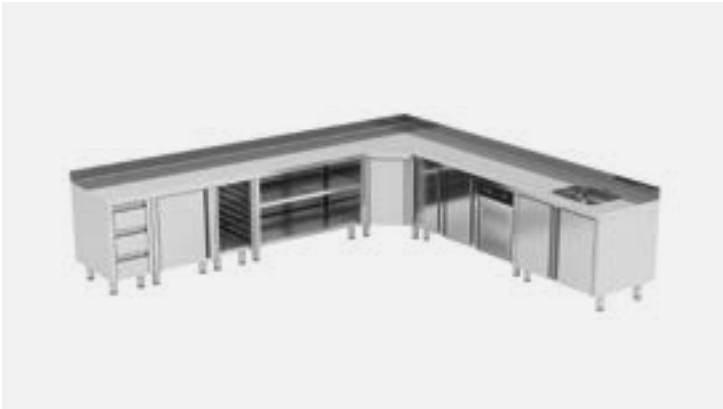
Every meal starts in the preparation area. To **ensure perfect service**, we have created a range of **robust and durable** static preparation solutions, with a wide variety of options, that guarantee chef **productivity and ergonomics**, meet the highest hygiene standards and are aesthetically integrated with the rest of Fagor Professional products.



Sinks, washbasins, professional taps and troughs



Work tables and cupboards



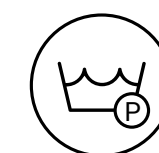
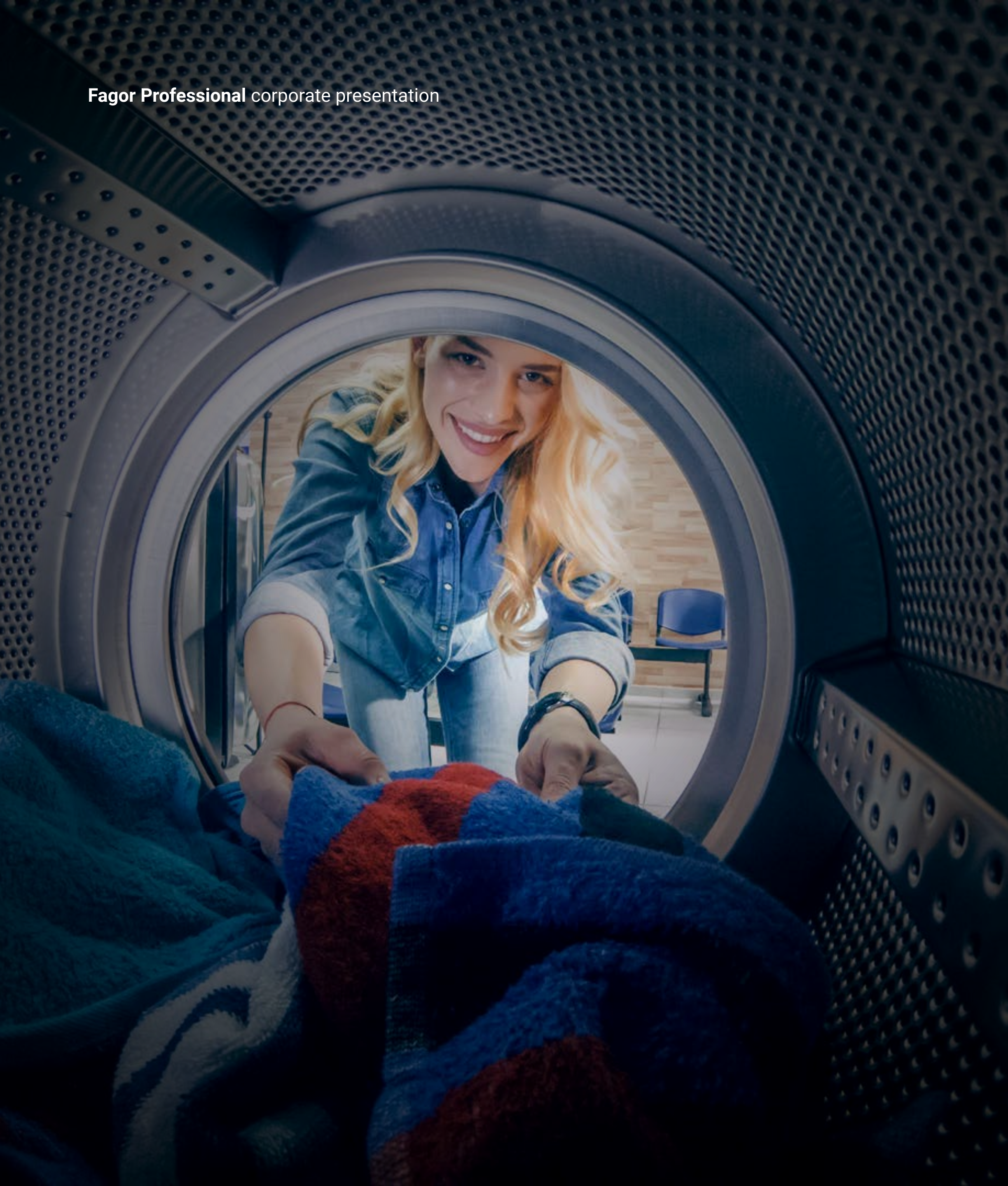
Composition of neutral and warm furniture



Bar furniture



# Laundry



Professional laundry

## Much more than professional laundry A new laundry concept

We offer you the best solution to each of your needs. And we know how to adapt to new demands that arise on the market.

Compact is the **range of professional laundry products** specifically designed for **small facilities** (hairdressing salons, gyms, campsites, etc.) that require the same performance and robustness as industrial laundry machines, but with **greater versatility, a more compact size and a more affordable price.**



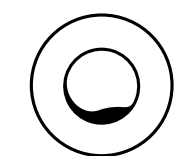
Compact washers



Compact dryers



Compact Washer and Dryer  
stack



## Washing

# Excellent washing and care results.

A **wide variety of models** to adapt to all types of market needs. The different types of industrial washing machines adapt to all requirements in terms of **efficiency and capacity**, whatever the type of business, its size and dimensions.

**Front-opening washing machines**, with two different spin speeds, washing machines for those places where hygiene plays a fundamental role, the so-called **sanitary barrier washers** and finally, we have a revolutionary **water recovery system**, a clear example of the importance we give at Fagor Professional to saving both environmental and economic resources.



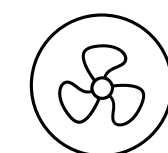
Washers



Sanitary barrier washers



KRS water recovery system



Drying

## Attractive or effective? Robust or easy to maintain? We give you it all.

With the KARE generation, we have been sure to put all our innovations at your disposal. The **intelligent control** is easy to use and guarantees optimum care for your linen. Our machines have an **ergonomic** design and the components have been installed to **facilitate maintenance**. KARE cares about your comfort and offers **complete connectivity** so that you can manage your wash wherever you are.



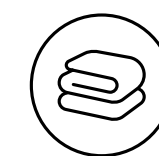
One-drum dryers



Heat pump dryers



Stacked dryers



Ironing and  
folding

## Quality in ironing, recognised by the users.

Fagor Professional's industrial ironers are designed to give the **highest performance and productivity** with truly outstanding **energy efficiency and time saving qualities**, and their simplicity of operation means that maintenance costs are practically non-existent.

Quality in the ironing of flatwork with our machines is recognised by users and valued as one of the most outstanding features.



Flatwork Ironer



Wall ironers



Compact flatwork ironers



Finishing

Perfect finish,  
excellent result.

In laundry, every stage has to be perfect if you want to make a difference in quality, with Fagor Professional finishing equipment you can choose from a **complete range of easy-to-use equipment**.

We offer a wide range of complementary equipment for the finishing phase in industrial laundry, from **ironing tables, presses and form finishers, to steam finishing cabinets and spotting tables** to ensure a perfect result for all types of linen.



Ironing tables



Steam generators



Pneumatic presses



Steam finishing cabinets



Form finishers



Spotting tables



Solutions

Where there is a problem,  
there is an innovative solution.

At Fagor Professional we have always been committed to innovation in our solutions. Our innovations go beyond the sector standards, showing our commitment to new and improved proposals. We offer solutions for **self-service laundry, wet cleaning and “Laundry2GO”**, a transportable module system that enables the creation of a laundry establishment in a single step.



Self-service



Laundry2go



Wet cleaning



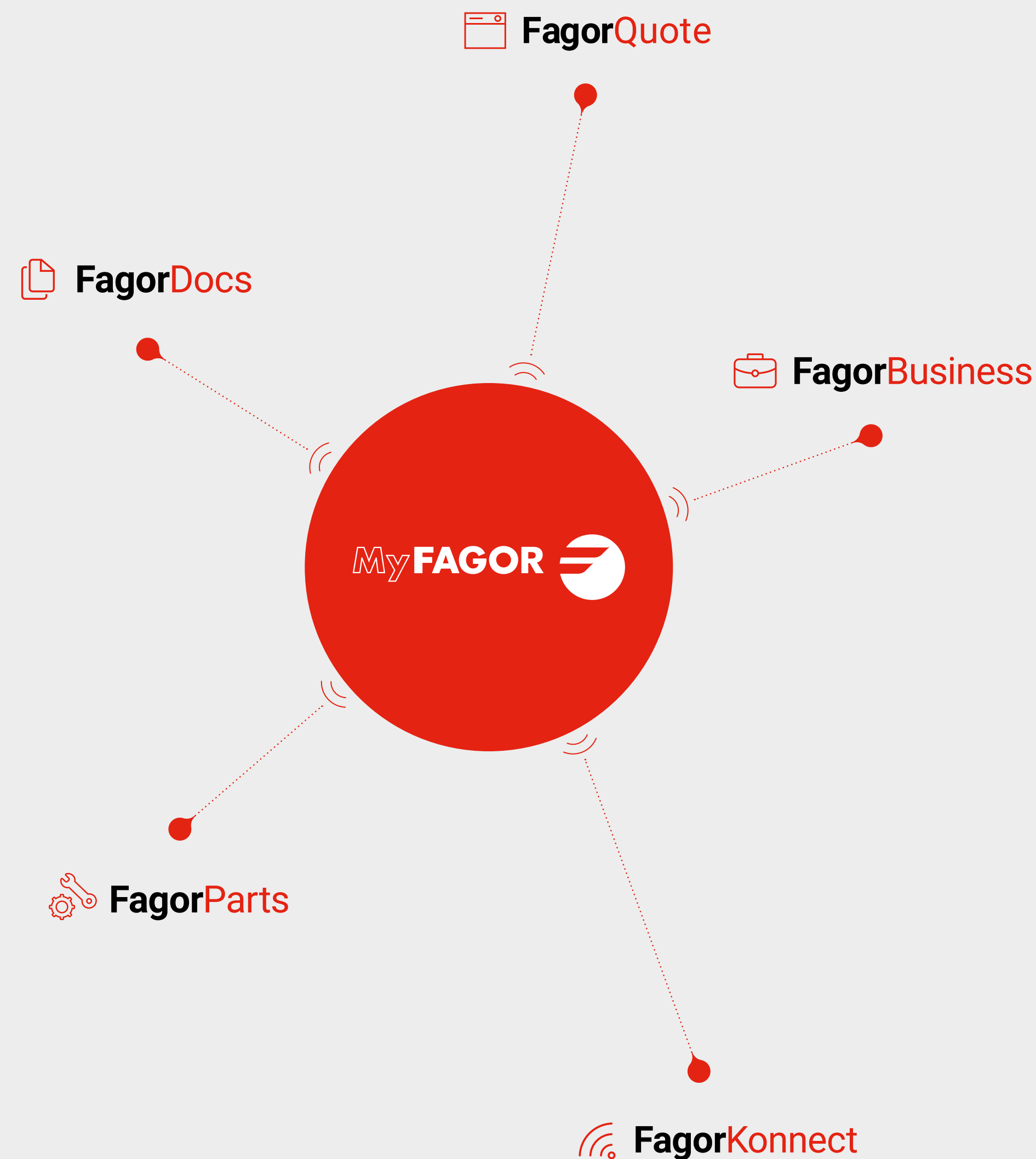
# Professional services

## What we offer

# Efficiency in your everyday work.

In order to **meet your needs and make your everyday work easier**, we wanted to take a step towards digitalisation, shifting from offering tailored products for each professional, to creating an **ecosystem of digital services** that come together to provide an added value that is difficult to match.

In this digital evolution, we wanted to focus on **servitisation** and the benefits it allows us to offer you.



## That is how MyFagor came about.

**Your exclusive digital space** comprising a set of professional services that make the way you grow your business more efficient with us than with any other manufacturer.



The space that puts all the commercial and technical documentation of your Fagor equipment at your disposal.

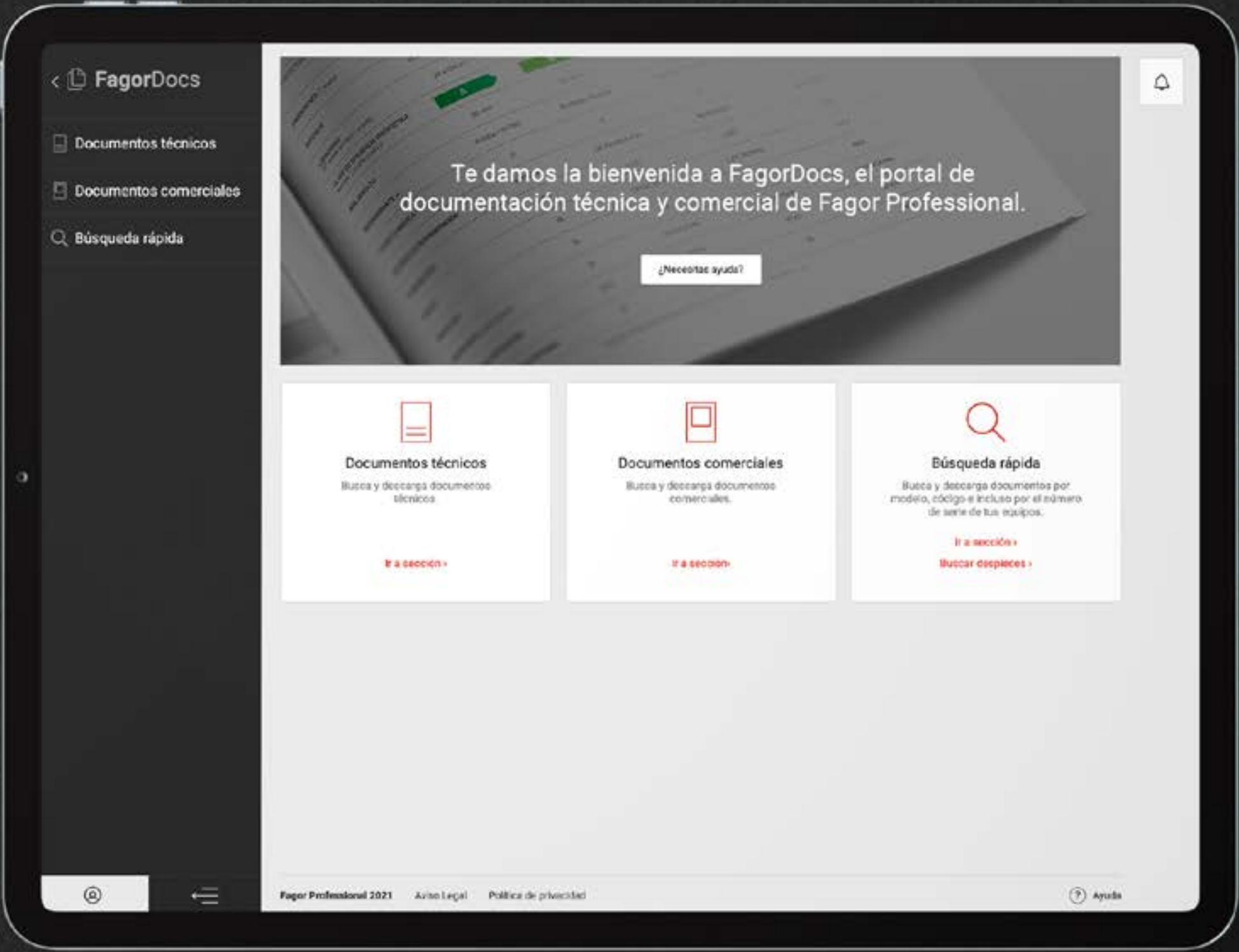
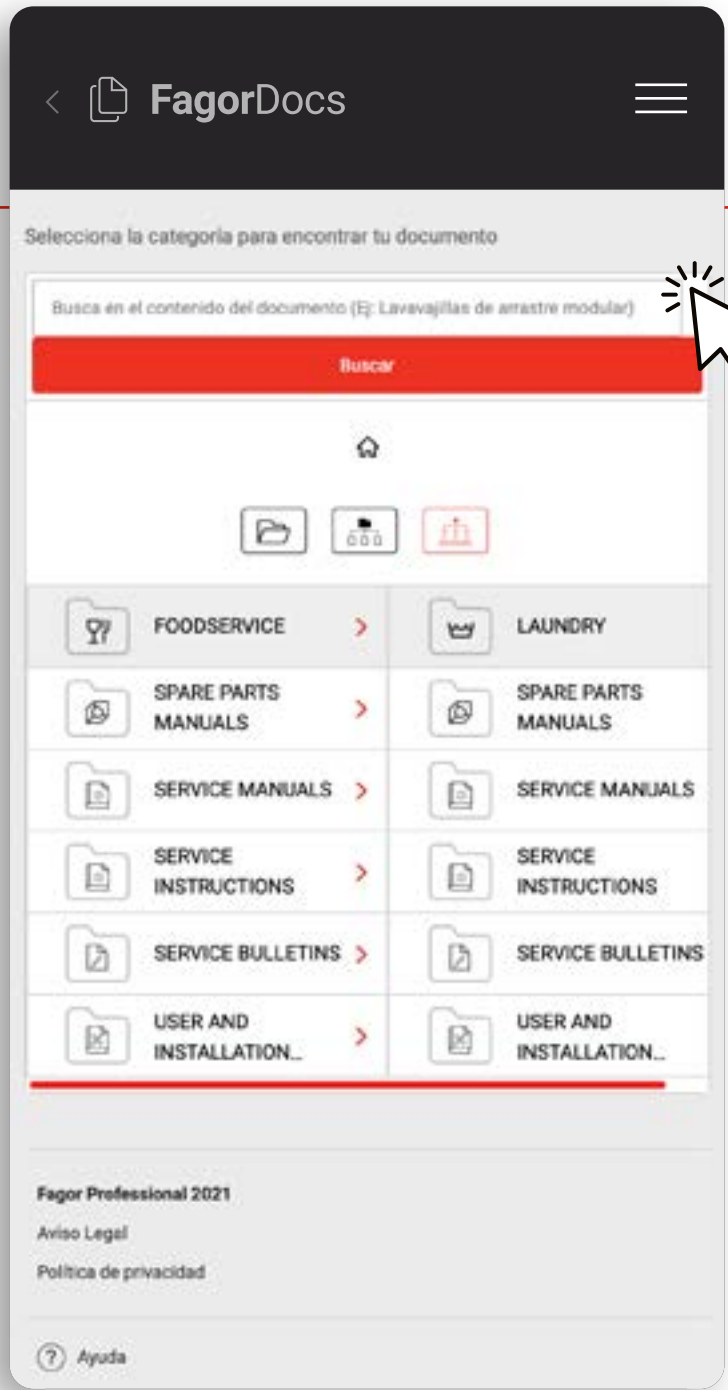
Simpler, more intuitive and more updated.

01. Intuitive and simple navigation

Navigate easily through folders with a new display model, and download all their internal content in bulk.

02. Quick search

FagorDocs will find the document you need by simply entering the code or serial number of the equipment.





# The multi-device online estimator

that allows you to quickly and intuitively create from the simplest to the most complex quotes.

01.  
**Generate customised quotations**

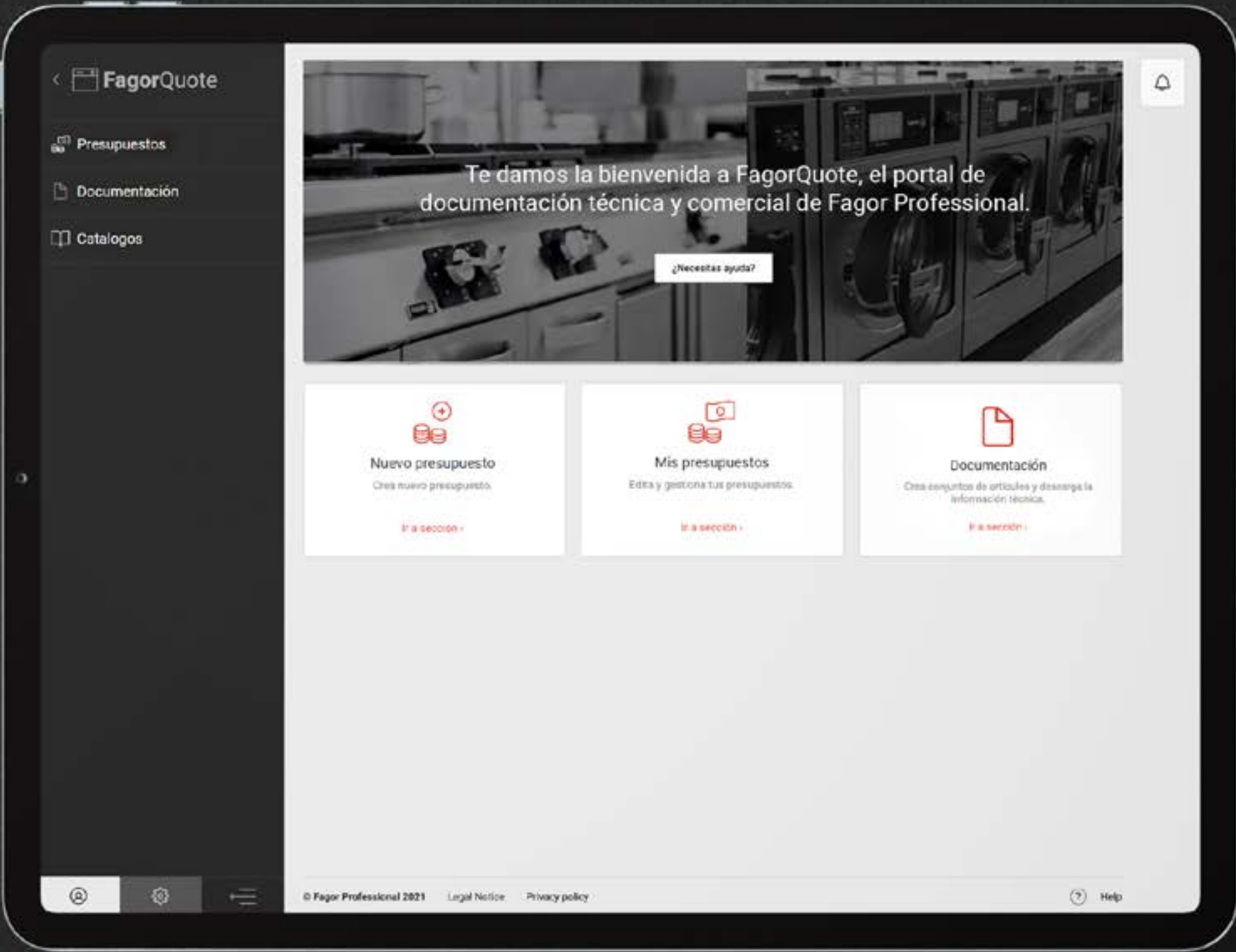
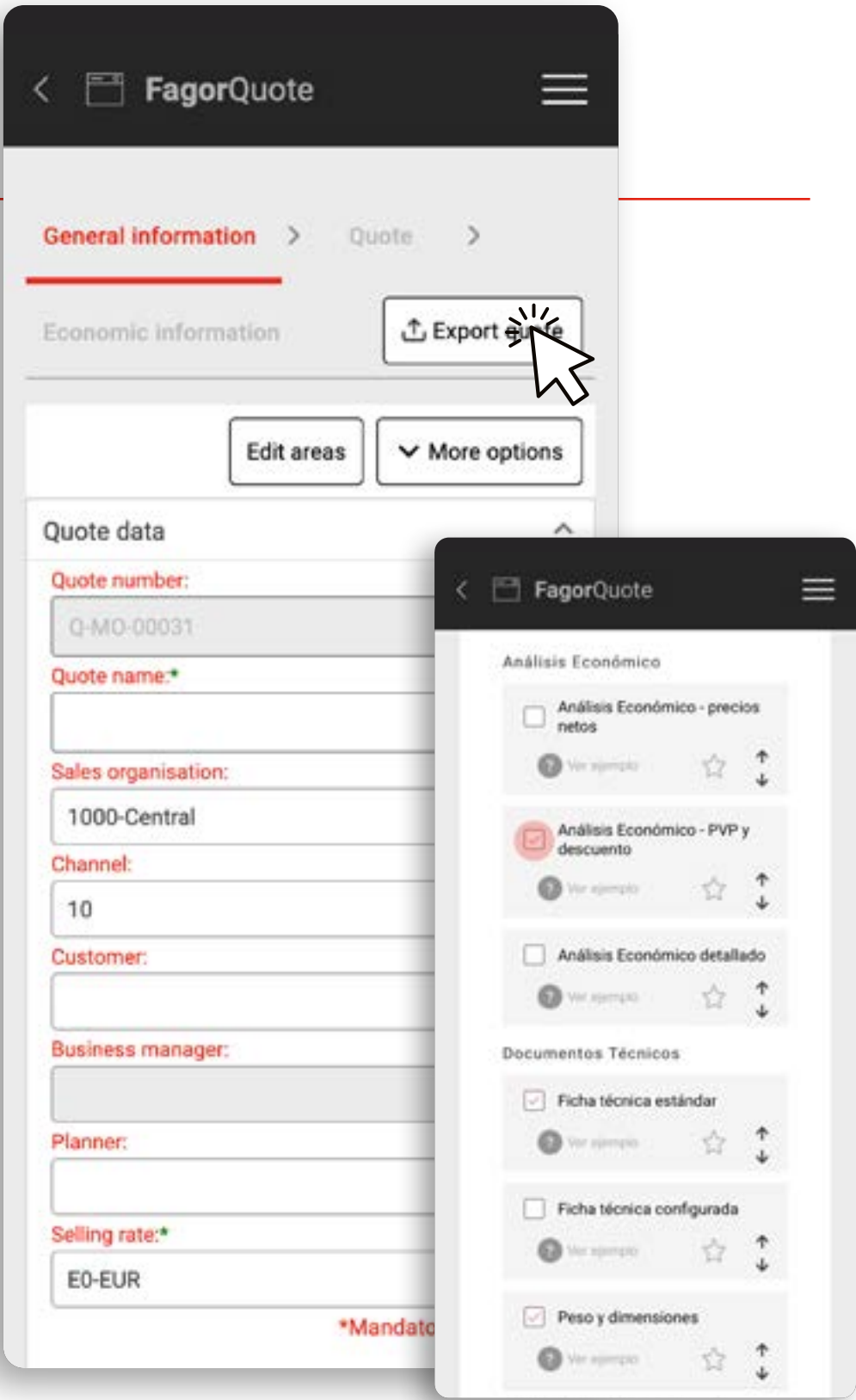
Generate professional quotes in many different formats for your customers (with or without discount, images, etc.).

02.  
**Customised**

- Upload catalogues from other manufacturers.
- Save in the library the Fagor products you sell the most.
- Work in the currency of your choice. Your sales team will adapt the sales prices to the currency you choose, with its own discount system.

03.  
**Stock and product possibilities**

- Search and configure your products by choosing the options and accessories and get the final price and the configured data sheet.
- Check the stock in real time.





# Your online shopping space

where you can find, buy and get all the information about your spare parts.

Benefit from autonomy and speed, be guided in your searches and check the status of your orders in real time whenever you need it.

**All in one space.**

01.

## Visualisation of spare parts

Identify your spare parts on the 360° photos of each part or in the explosion view, easily manage the spare parts under warranty and check their availability.

02.

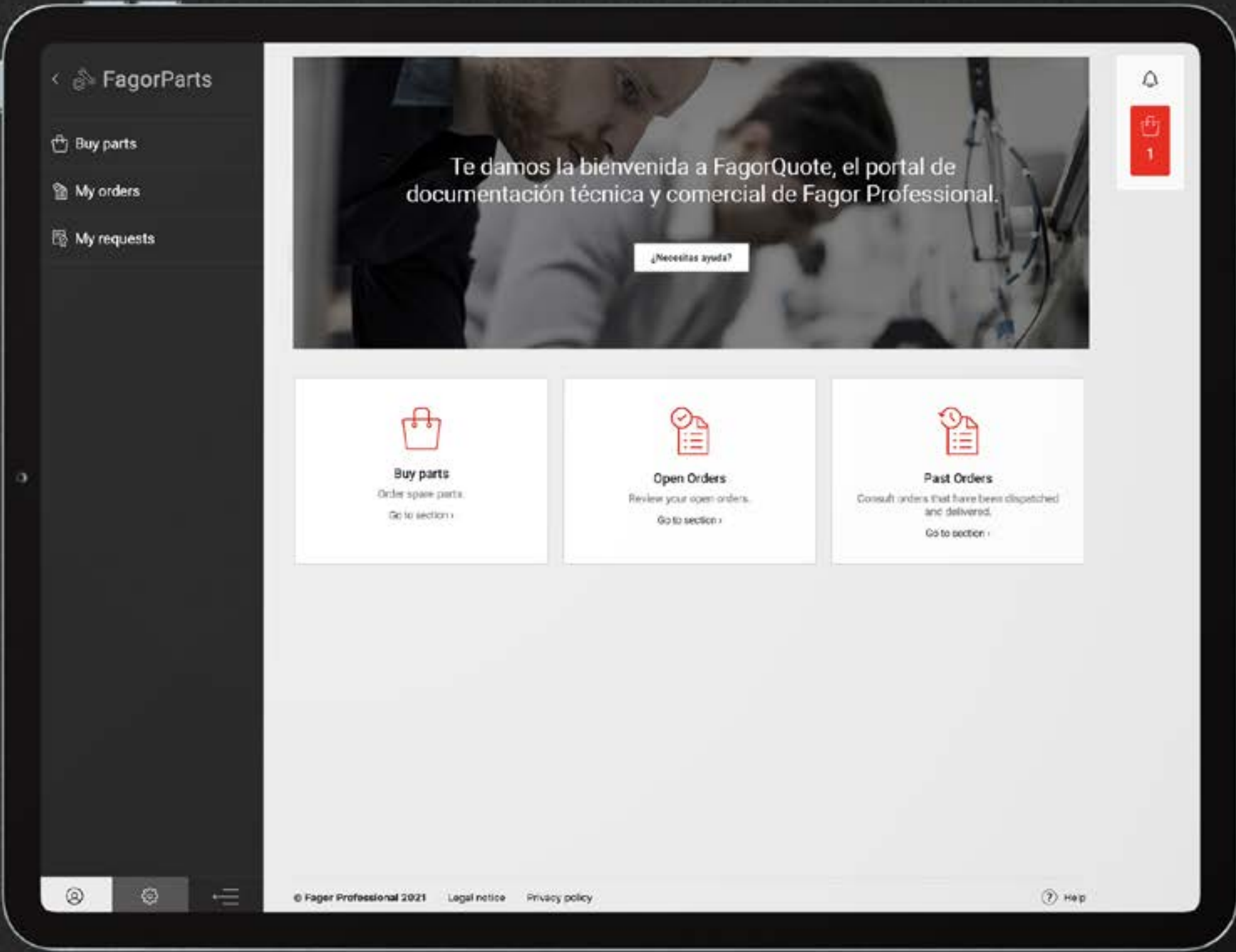
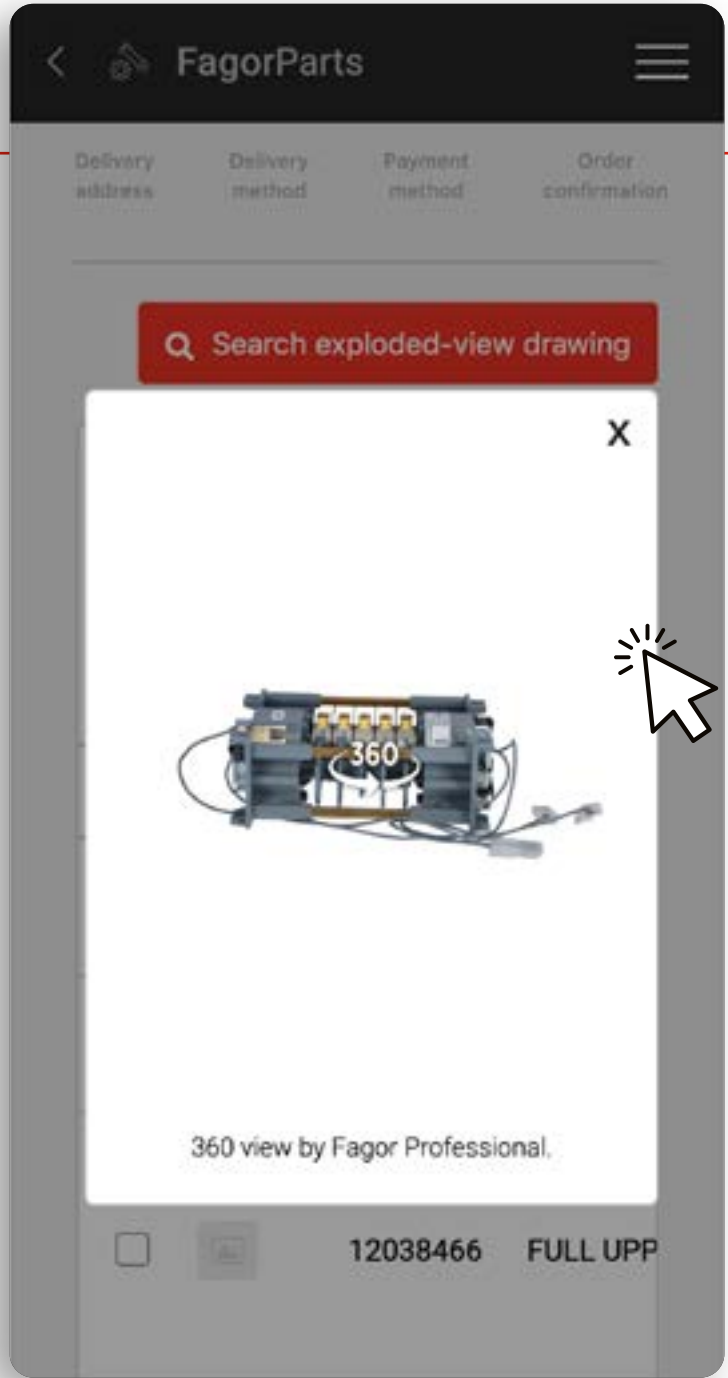
## Buy spare parts

Buy online and pay as you wish. Choose your usual payment method or credit card.

03.

## Order tracking

Follow the delivery status of your order in detail.





# All the necessary documents at your disposal

to get a complete overview of your business with us, at any time and in any place, without waiting, to consult the details of our relationship, both operational and financial.

01.  
**Quick search**

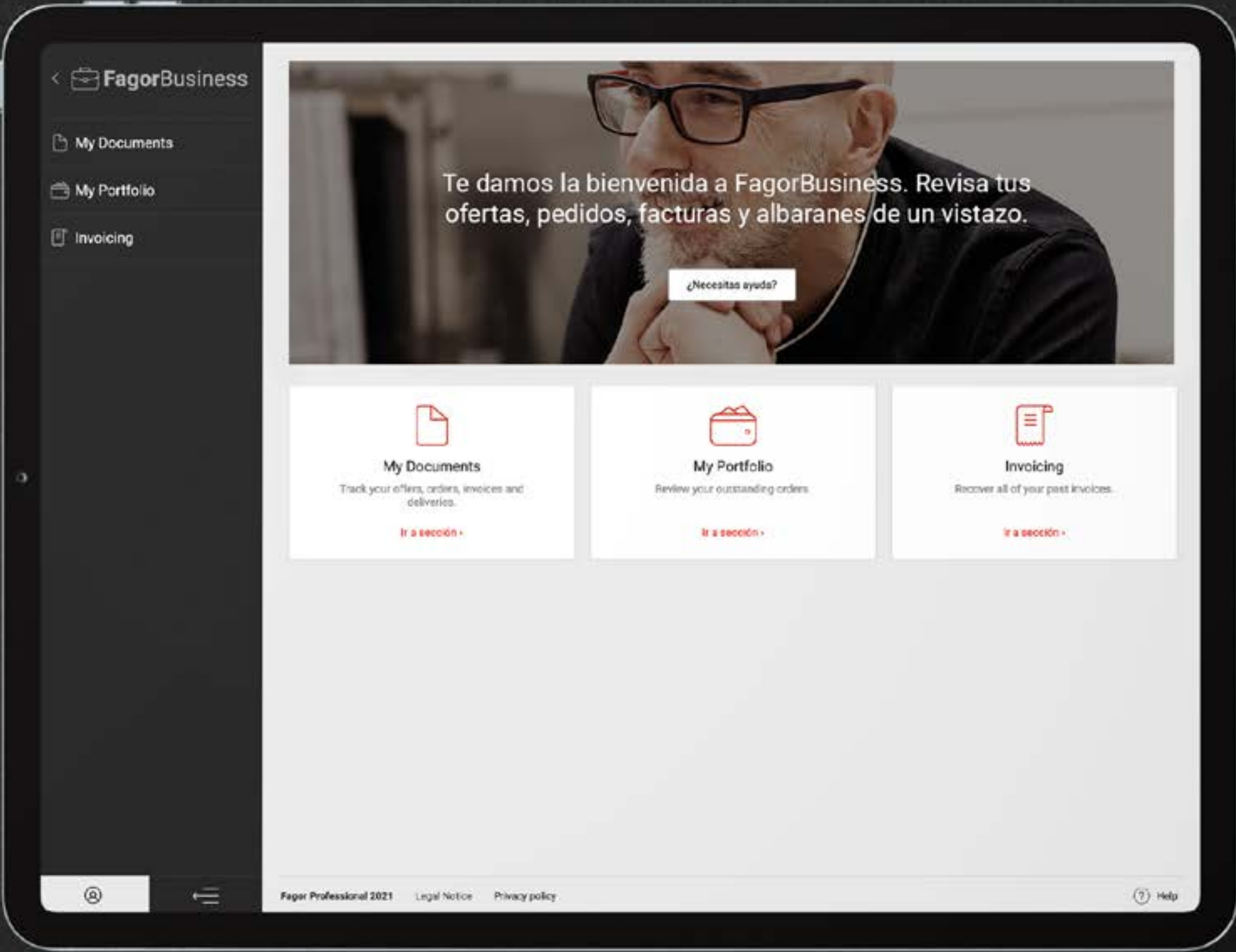
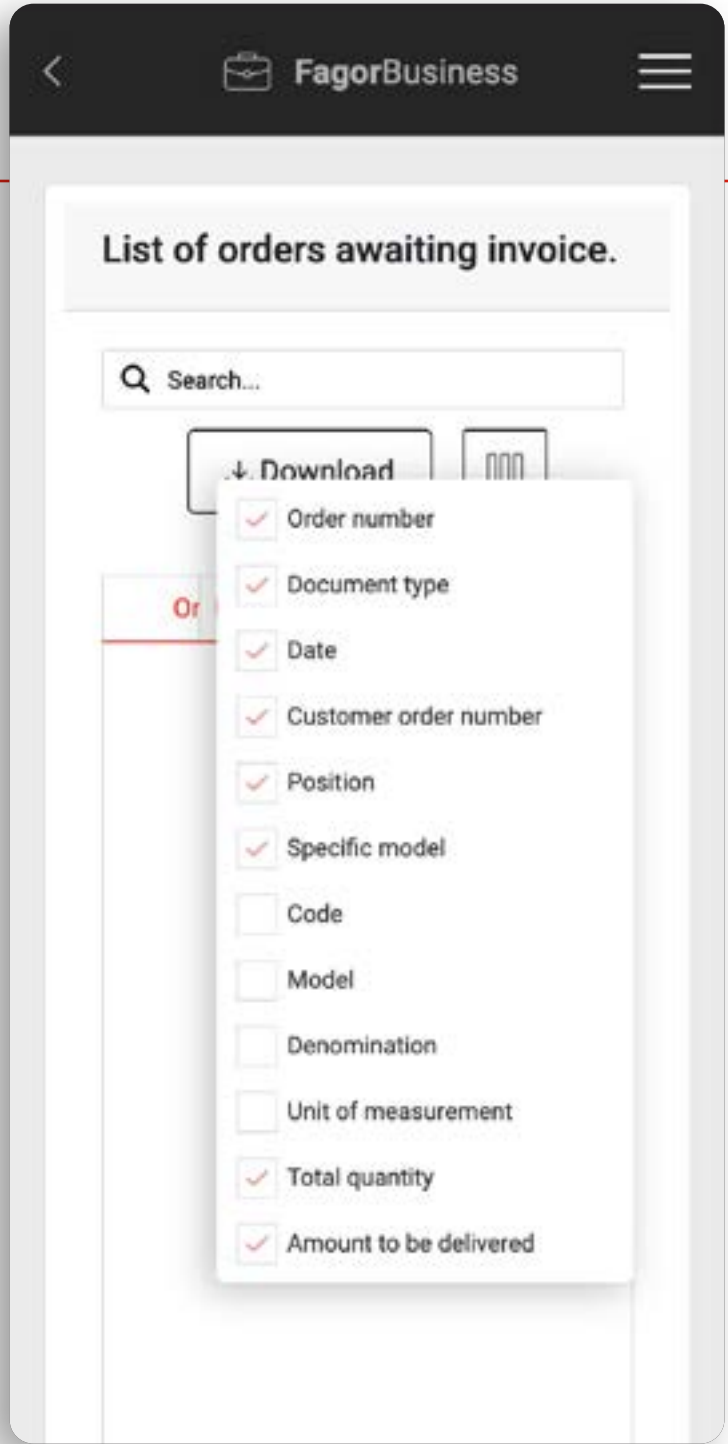
Find your offers, orders, delivery notes and invoices quickly and easily.

02.  
**Up to date information**

Take advantage of the information at our disposal, with the same detail and updated in real time.

03.  
**Filter and organise information**

Analyse information efficiently, with advanced filters, facilitating your processes.





# Manage all your restaurant and laundry equipment remotely.

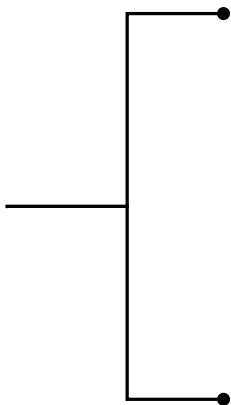
Connect with all your machines, being able to control and execute processes remotely and achieve maximum efficiency.

## How does it work?

Your Fagor equipment is connected to the cloud and can be accessed via app.

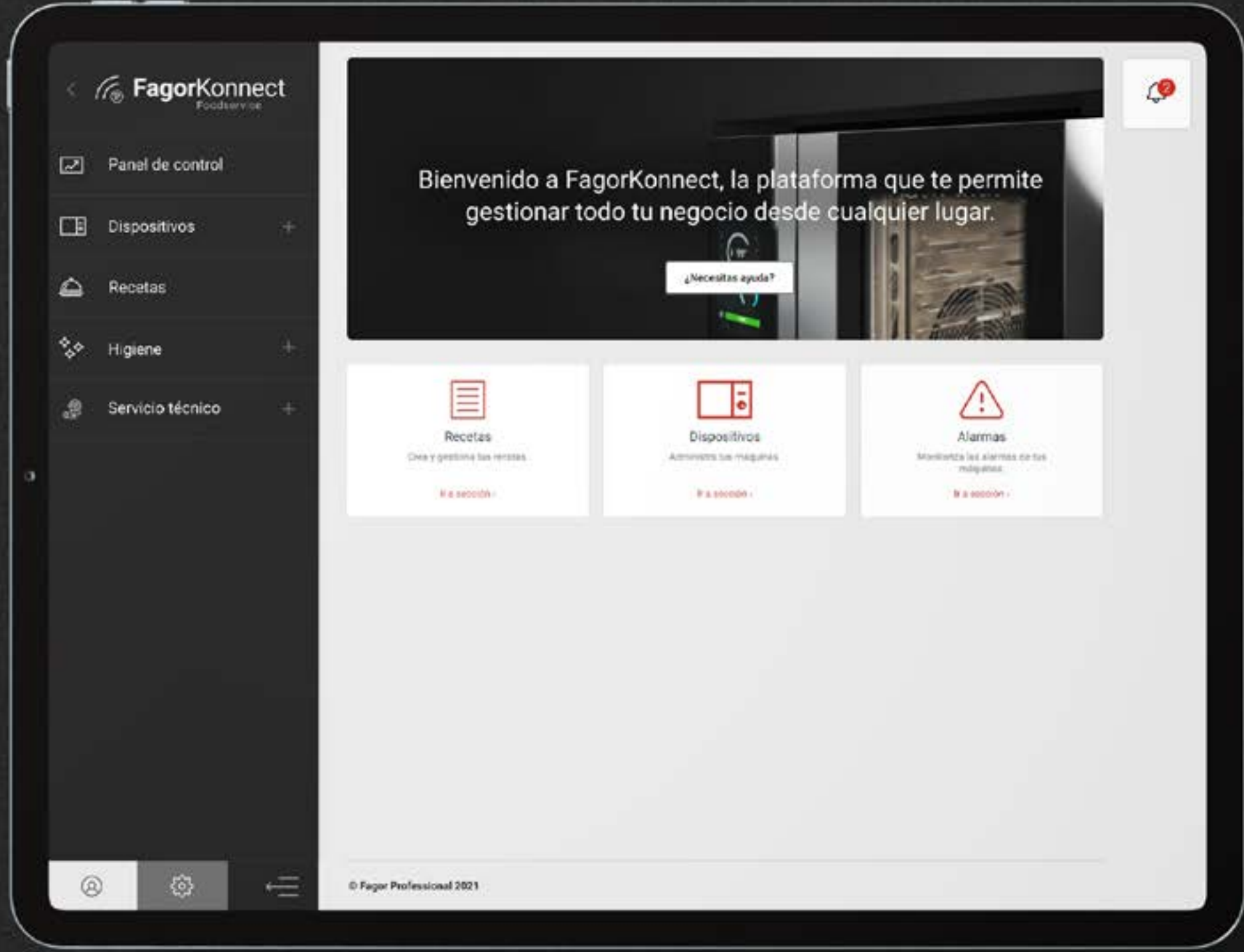
This way you can control and execute the processes of your equipment remotely.

Created for all professionals who have Fagor equipment and want to be able to freely control it wherever they are.



- \_Visualise the status of your machines in real time.
- \_Manage your machines.
- \_Create and manage recipes.
- \_Visualise the washing status of your devices.
- \_Access to historical data and incidents.

Monitor the alarms of your machines.



03

# Our clients

Spaces tailored to your needs.

*You make it happen*



If you want to know more  
about us, visit our **website**  
and our **social networks**.

Foodservice



Laundry



*You make  
it happen*

Corporate  
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