

# Corporate presentation

One brand. One solution.



01

# WHO ARE WE?



01

WHO ARE WE?

# Always looking to the future.

**Fagor Professional** is much more than a leading brand in hospitality, catering, and industrial laundry equipment. From 1960 to the present day.

01

## WHO ARE WE?



FOODSERVICE



Dinamic preparation

FAGOR



FAGOR  
PROFESSIONAL



LAUNDRY

01

¿WHO ARE WE?

# International presence



7

COMMERCIAL OFFICES  
NATIONAL

- OÑATI
- VALENCIA
- SEVILLA
- MADRID
- BARCELONA
- CANARIAS
- GALICIA

11

COMMERCIAL OFFICES  
INTERNATIONAL

- POLAND
- FRANCE
- ARGENTINA
- UNITED KINGDOM
- CHINA
- CZECH REP
- ITALY
- INDIA
- UNITED ARAB EMIRATES
- TURKEY
- MEXICO



01

¿WHO ARE WE?

# We are part of a large business group:

## **ONNERA GROUP**

**Fagor Professional is the parent company of Onnera Group:** an international business group dedicated to providing equipment solutions for restaurant, laundry and refrigeration applications.

**7**   
MANUFACTURING  
PLANTS

 **395,6**  
M€ IN SALES

 **2.294**  
PROFESSIONALS

01

¿WHO ARE WE?

**ONNERA GROUP**

7

MANUFACTURING PLANTS



01

¿WHO ARE WE?

Onnera Group is  
part of MONDRAGON.



|           |                                                                                                              |                                                  |
|-----------|--------------------------------------------------------------------------------------------------------------|--------------------------------------------------|
| MONDRAGON | <br>HUMANITY<br>AT WORK | Finance<br>Industry<br>Distribution<br>Knowledge |
|-----------|--------------------------------------------------------------------------------------------------------------|--------------------------------------------------|

**The leading Basque industrial group,  
the tenth largest in Spain and a global  
benchmark for cooperative working.**  
It is divided into four areas: finance, industry,  
distribution and knowledge.

02

# WHAT DO WE OFFER?





Wherever there is a challenge,  
Fagor Professional  
offers a solution.

For every professional, a kitchen. For every kitchen, endless possibilities.

360° SOLUTION

02

WHAT DO WE OFFER?

Wide range  
of products  
and services.

 **LAUNDRY**

**Onnera Laundry Academy**

# WHAT DO WE OFFER?

 **LAVANDERÍA**



02

# WHAT DO WE OFFER?

> Professional laundry

Much more than professional laundry.  
A new concept of laundry

We provide the best solutions for each of your needs. And we know how to adapt to the new demands that arise on the market.



PROFESSIONAL  
WASHERS

PROFESSIONAL  
DRYERS



02

# WHAT DO WE OFFER?

☙ > Washing

Excellent  
washing and care results.

A wide variety of models to suit all types of market needs.



WASHERS

STACKED WASHER AND  
DRYER

SANITARY BARRIER  
WASHERS

KRS WATER RECOVERY  
SYSTEM



02

# WHAT DO WE OFFER?

>  Drying

Aesthetics or efficiency? Durability  
or easy maintenance?  
Have it all.

We ensure that all innovations are made available to you.



INDUSTRIAL ONE-  
DRUM DRYERS

INDUSTRIAL HEAT  
PUMP DRYERS

STACK DRYERS  
INDUSTRIAL



02

# WHAT DO WE OFFER?

>  Ironing and Folding

Wide range of ironers for all types of business.

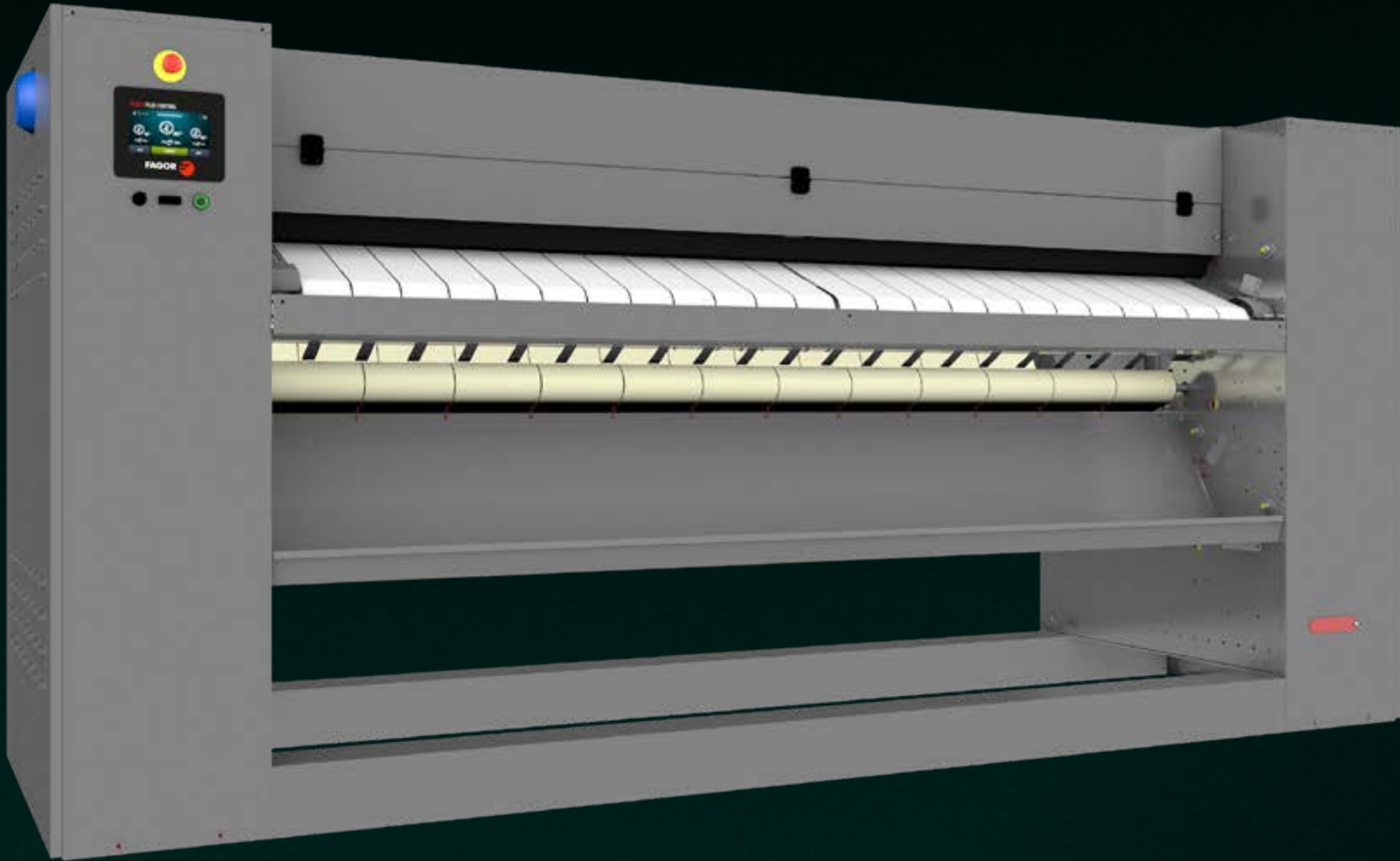
Designed to give the best performance and productivity with truly remarkable energy efficiency.



WALL IRONERS

WALL FLATWORK IRONERS

COMPACT FLATWORK IRONERS



02

# WHAT DO WE OFFER?

>  Finishing

Perfect finish,  
excellent result

Offer a wide range of complementary equipment for the finishing stage.



IRONING TABLES

INDUSTRIAL STEAM  
GENERATORS

INDUSTRIAL STEAM IRON  
PRESS

STEAM FINISHING CABINETS

FORM FINISHERS

02

# WHAT DO WE OFFER?

>  Accessories

Ergonomic laundry trolleys  
are suitable for laundries

Laundry accessories to make handling clothes easier in your laundry room.



TROLLEYS FOR DRY LINEN

TROLLEYS FOR WET LINEN

CAGE TROLLEYS



02

# WHAT DO WE OFFER?

>  Solutions

Where there is a problem, there is an innovative solution.

We offer innovative solutions, such as a payment system for self-service laundromats or a transportable equipment module.

MY LAUNDRY TIME  
KIOSK

LAUNDRY2GO



02

## WHAT DO WE OFFER?

Wide range  
of products  
and services.



**FOODSERVICE**

# WHAT DO WE OFFER?

**FOODSERVICE**



02

# WHAT DO WE OFFER?

>  Cooking

**KORE**  
GENERATION

One kitchen,  
infinite possibilities.

We offer a **wide range of industrial kitchens** perfect for meeting all the needs that chefs and professional kitchens can have.

MADE-TO-MEASURE KITCHEN:  
SHYMPHONY

SINGLE-WORKTOP KITCHEN:  
**KORE** MONOBLOCK 900-700

MODULAR KITCHEN:  
**KORE** 900 GENERATION

MODULAR KITCHEN:  
**KORE** 700 GENERATION



02

## WHAT DO WE OFFER?

>  Ovens

# The smart revolution of your kitchen.

iKORE is a generation of **smart ovens**.



**IKORE** COMBI OVENS



02

# WHAT DO WE OFFER?

>  Dishwashing

**iNOVA**  
GENERATION

A solution  
for every need.

Our new range of industrial dishwashers from iNOVA.



**iNOVA**  
GLASSWASHER



**iNOVA** HOOD-TYPE  
DISHWASHERS



**iNOVA**  
UTENSILWASHERS

**iNOVA** RACK TYPE  
DISHWASHERS

02

# WHAT DO WE OFFER?

> ❄ Commercial Refrigeration

**iKOLD**  
GENERATION

# Leading European manufacturer.

As Europe's largest manufacturer of commercial refrigeration, we **invest in technology, R&D, and production capacity** to offer you the solution you need.

**IKOLD** REFRIGERATION  
CABINETS

**IKOLD** REFRIGERATION  
COUNTERS

**IKOLD** PREPARATION  
TABLES



02

## WHAT DO WE OFFER?

>  Distribution

Present at every  
point in the chain.

We are the leading manufacturer of **distribution and service solutions** for the modern restaurant and catering industry. Our aim is **to create optimal spaces** that connect with the diners' emotions. The perfect brand to enjoy a great meal.



02

## WHAT DO WE OFFER?

>  Static preparation

# Designed to work. Built to last.

Every meal starts in the preparation area. To **ensure perfect service**, we have created a range of **robust and durable** static preparation solutions, with a wide variety of options, that guarantee chef **productivity and ergonomics**, meet the highest hygiene standards and are aesthetically integrated with the rest of Fagor Professional products.



# WHAT DO WE OFFER?

SERVICES



## WHAT DO WE OFFER?



Efficiency  
in your  
day life.

In order to **meet your needs and make your everyday work easier**, we wanted to take a step towards digitalisation, shifting from offering tailored products for each professional, to creating an **ecosystem of digital services** that come together to provide an added value that is difficult to match.

In this digital evolution, we wanted to focus on **servitisation** and the benefits it allows us to offer you.



### **FagorDocs**

The space that puts all the **commercial and technical documentation** of your Fagor equipment at your disposal.  
**Simpler, more intuitive and more updated.**



### **FagorQuote**

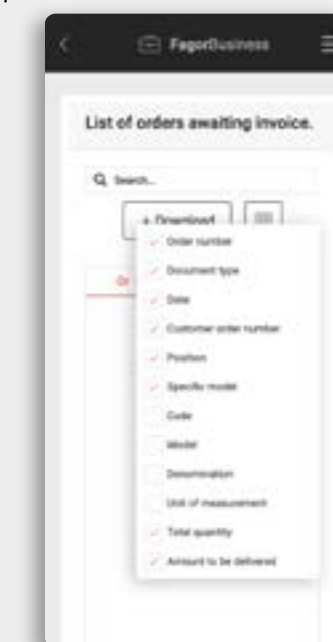
The **multi-device online estimator** that allows you to quickly and intuitively create from the simplest to the most complex quotes.



### **FagorBusiness**

**All the necessary documents at your disposal**

to get a complete overview of your business with us, at any time and in any place, without waiting, to consult the details of our relationship, both operational and financial.



### **FagorParts**

**Your online shopping space**

where you can find, buy and get all the information about your spare parts.

# WHAT DO WE OFFER?



Imagine having everything connected.

Connecting your equipment to the internet and **managing it remotely** is now possible with the FagorKonnect Foodservice platform.



## LAUNDRY

## FOODSERVICE

### DASHBOARD

Manage your business.  
Monitor all your teams in real time with a platform designed to simplify management. You will be able to make quick, efficient decisions with all the information at your fingertips.



### DASHBOARD

Manage your business.  
Monitor all your equipment in real time with a platform designed to simplify management. You will be able to make quick and efficient decisions with all the information at your fingertips.

### EFFICIENCY

Sustainable laundry.  
Monitor and manage your laundry facility's consumption to make better use of resources and significantly reduce costs.



### HACCP

Ensures hygiene.  
Have a complete record of your equipment data at your disposal to ensure all the hygiene and food safety requirements you need.



### BUSINESS

Manage your laundry.  
Manage your laundry, whether self-service or OPL. Group them by type, location, or however you prefer.



### TECHNICAL SUPPORT

Improve your service.  
Ensure the continuous performance of your equipment by optimising the efficiency of your technical service.  
Keep your equipment running at peak performance and avoid disruptions that can affect your productivity.



### MACHINES

Control your equipment.  
Visualize, manage, and configure all your connected machines remotely.



### DEVICES

Control your equipment.  
Optimise your equipment's work with tools that offer detailed control. It also manages tasks remotely, promoting security at every step.



### PROGRAMMING

Program your equipment.  
Create, configure, or delete programs remotely according to your needs.



### RECIPES

Make your own recipe.  
Create and save your recipes easily, and send them to all your teams. You can import them from your oven and share them with the ovens of your choice instantly.



In brief, maximize **comfort**.

Download the app or access from your browser to start discovering FagorKonnect.

# WHAT DO WE OFFER?

## Fagor **Learn**<sup>+</sup>

A place  
to share  
the talent.

FagorAcademy is the **space where you can share technical and culinary knowledge** with our professionals. A place to continue growing together.



### Fagor Learn | **culinary**

In collaboration with the Basque Culinary Centre, one of the most internationally renowned gastronomic centres, it offers a specialised environment in which and develop new techniques, processes and trends in the culinary sector.

### Fagor Learn | **technical**

One of Fagor Professional’s commitments is to enable our customers to get the maximum performance from the equipment. To this end, we offer a comprehensive calendar of technical and commercial training courses every year.

### Fagor Learn | **design**

We support your project teams by providing them with the tools they need to be efficient and always have all the latest documentation at their fingertips.



## WHAT DO WE OFFER?

Fagor  
**Projects** 

# Each project is a unique opportunity.

We help you to prepare proposals with 3D previews for your customers. A way to improve mutual productivity and share information efficiently.

In order for our customers to understand and visualise the projected spaces to perfection, Fagor Professional's technical team can recreate a 360° virtual tour to simulate the spaces. A whole experience that will improve the understanding and progress of the project.

If you need help with your projects, contact us at [projects@fagorprofessional.com](mailto:projects@fagorprofessional.com).



### Consulting.

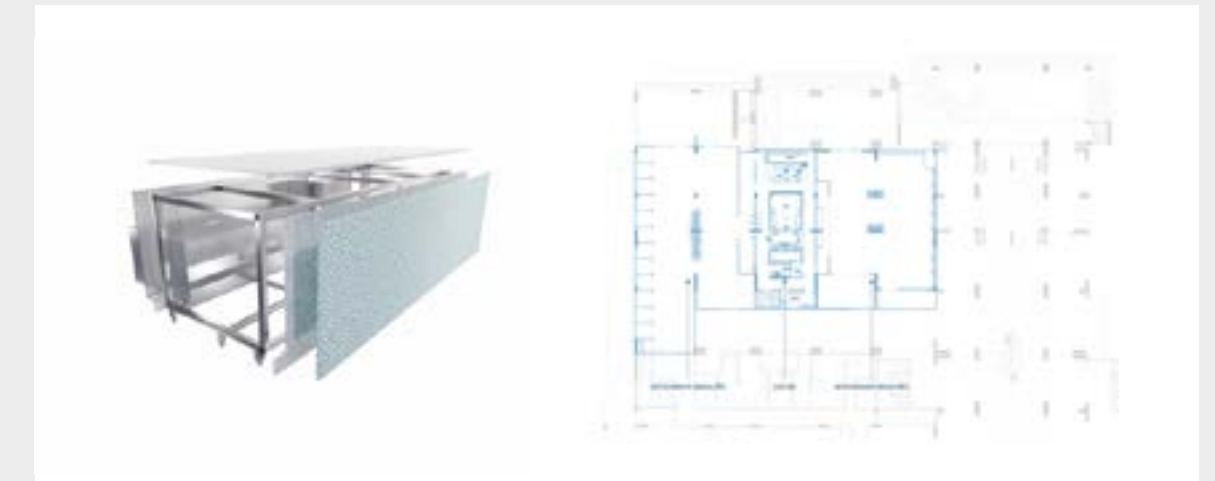
We support you from the earliest stages of your project to achieve the best results.

### Design.

We adapt to any type of need. Consult with us about all the possibilities we can offer.

### Training and continuous improvement.

We support your project teams by providing them with the necessary tools to achieve efficiency and always have all the documentation up to date.



03

## REFERENCES

03

# REFERENCES





# If you want to know more about us

[www.fagorprofessional.com](http://www.fagorprofessional.com)

Foodservice



Laundry

— One brand. One solution.



Corporate  
presentation  
2026/EN